



HOLT JCB SERVICE PROPOSITION

1. We aim to attend your machine breakdown within **2 hours**
2. We are proud to be able to deliver a **“78% First Time Fix*”** when attending your machine
3. We will ensure you have a **fully detailed invoice** including justification of charges and details of work conducted
4. We are proud to offer an out of hours, **fully responsive** routine servicing and repair service for your business and your assets
5. We take responsibility to manage your machinery assets in partnership with **you our valued customer**

DID YOU KNOW?

- We have a large team of fully trained engineers with over 350 years of JCB engineering experience
- We have an extensive range of parts with 87% availability* off the shelf and can deliver to you, if required
- Holt JCB have 24 hour, including weekends, emergency breakdown cover - so you can contact a Holt JCB employee 24/7!



“To grow our business by delighting our customers”

JCB

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